4C FRAMEWORK FOR MODERN BRAND STRATEGY

1 DISCOVER

DEFINE

3 DESIGN

4 SCALE

1.1 COMPANY

BRAND CORE & FUTURE VISION

- Foundational values and role in the world.
- Current and past performance.
- Brand ambition and future plans.

1.2 CATEGORY

COMPLEXITY OF ECOSYSTEMS

- Macro trends and potential futures.
- Market players and interconnections.
- Networks and collaboration.

1.3 COMPETITORS

DIFFERENTIATION & EXTENSION

- Proposition, strengths and weaknesses.
- Positioning and distinctiveness.
- Spaces for new brands and ranges.

1.4 CUSTOMERS

VALUE(S) BEYOND THE TRANSACTION

- Groups, cohorts and customer journeys.
- Attitudes and behaviours.
- Valued products and unmet needs.